

To: Reception, Kelly, CWIMAG, Joanne, Lucy, Kpcoa

Good Morning

We hope this email finds you well.

It is with regret, that we inform you that Emily has resigned from her Park Manager position at Kingsdown Holiday Park.

I think that you will agree, in the short time that Emily has been with us, Emily has actioned significant improvements at Kingsdown, not only with the upgrading of the park but building relationships with Leaseholders.

We thank Emily for all of her hard work and dedication at Kingsdown. We wish Emily all the best in the next stage of her Career.

Kelly Lawrence has been offered the position of Park Manager and we are delighted that Kelly has accepted the position. As many of you will be aware Kelly has been working at Kingsdown in the Receptionist role since September. Kelly already has a good understand of how Kingsdown operates and already has a fondness for the park. We hope you join us in welcoming Kelly in her new role.

In addition we have promoted Lucy Best from Lifeguard to Pool Supervisor. Lucy has proved herself since working at Kingsdown and we are pleased that Lucy has accepted this position. If you have any points that you would like to discuss with Lucy regarding the pool, Lucy will be more than happy to hear from you.

We have also given Nick more responsibility moving forward in his role at Kingsdown. Nick is a valued member of the team who really does go above and beyond in his role. Nick will be managing the maintenance department and contractors, working closely with Shear Barns Head of Maintenance, on some upcoming projects at Kingsdown.

We are saddened to bring to your attention that a handful of leaseholders thought that it was acceptable to come to their chalets on the weekend of 29th-30th January, due to this we had to employ the services of manned Security this weekend as a deterrent at an additional cost to all leaseholders.

The offenders will be aware that this is a breach of their lease, names have been noted and if the situation arises again then action will be taken to have the forfeiture of their leases.

On a positive note, we are all looking forward to a fabulous 2022 season.

Kind Regards

Michelle

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